

# 3.26.1 Release



**Date:** 19 Sep 2019

**Installation:** <https://downloads.interworkscLOUD.net/patches/3.26.0/CloudPlatform.Patch.3.26.1.zip>  
*You must upgrade first to 3.26.0 using the interworks.cloud installer before applying this patch*

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### Important Notice for On-premise customers - ACTION REQUIRED

In 3.26.1 release, interworks.cloud.Platform windows services installed to the server hosts Administration component **are replaced by new ones**. Check please Renaming of interworks.cloud platform Windows Services (3.26.1 release) for instructions.

## Azure Budget Alerts are now available for Storefront v3

In this release the budget alerts are available also for Storefront v3. The budget alerts can be used by your resellers and direct customers to plan service cost.

With budgets they can:

- View if the current consumption of their Azure subscription is reaching close to the cost budget.
- Define usage thresholds and compare their estimated usages with current usages
- Receive alerts. Alerts are notifications that are sent when a crossover of the current budget takes place

A screenshot of a web interface for setting a budget alert. The title is 'Budget Alert'. Below it, it says 'Set Budget Alert for your Subscription: Tech Consulting - Microsoft Azure (EU)'. There are several input fields: 'Budget Name' (text), 'Budget Alert' (checkbox), 'Budget Type' (dropdown menu with 'Recurring' selected), 'Based On' (dropdown menu with 'Cost' selected), and 'Budget Threshold' (text input with '1,500' and a Euro symbol). Below these is a section for 'Alerts' with a table. The table has columns for 'Type', 'Recipient(s)', '% of Budget', and 'Amount'. There are two rows of alerts, both with 'Email' as the type and 'info@interworks.cloud.x' as the recipient. The first row has a threshold of 70% and an amount of 700. The second row has a threshold of 90% and an amount of 900. There are 'Cancel' and 'Save' buttons at the bottom.

For more details, please check [Setting Azure Budget Alerts](#).

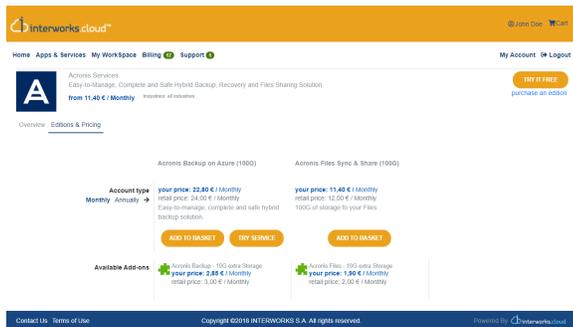
## New Edition of Acronis Services Manager

Acronis is a leading backup software, disaster recovery, and secure data access provider to consumers, small-medium businesses, and enterprises. Acronis solutions include physical, virtual, and cloud server backup software, storage management, secure file sharing, and system deployment. Powered by the Acronis AnyData Engine, Acronis products provide easy, complete, and safe solutions for data in local, remote, cloud, and mobile devices.



The **new edition** of interworks.cloud platform integration with Acronis provides the opportunity for all distributors and service providers to bill and provision Acronis Products both for server and local solutions. Our continuous work on upgrading this integration and staying aligned with the latest Acronis APIs, boosts our partners' revenues and enables them to stay up-to-date with the latest Acronis products.

- With the new edition you will be able to offer **both backup plans** and **File Share and Sync** plans.
- You can define per plan which is going to be the **gateway** for the data storage.
- You can offer **30 days free trial** to your customers for testing the Acronis service before purchasing it. (*work in progress - available in next release*)
- Your customers will be able to **reset their Acronis password** directly from Storefront workspace.



The screenshot shows the interworks.cloud storefront. At the top, there's a navigation bar with 'Home', 'Apps & Services', 'My Workspace', 'Billing', and 'Support'. Below that, the 'Acronis Services' section is highlighted, featuring a 'TRY IT FREE!' button and a 'purchase an edition' link. The main content area displays two primary services: 'Acronis Backup on Azure (1000)' and 'Acronis Files Sync & Share (1000)'. Each service has a table with columns for 'Account type', 'your price', and 'retail price'. Below these are 'Available Add-ons' for 'Acronis Backup - 100 extra Storage' and 'Acronis Files - 100 extra Storage'. The footer contains 'Contact Us', 'Terms of Use', 'Copyright ©2018 INTERWORKS S.A. All rights reserved', and 'Powered by interworks.cloud'.

Account type	your price	retail price
Monthly	€23.00 / Month	€24.00 / Month
Annually	€216.00 / Year	€216.00 / Year

Account type	your price	retail price
Monthly	€11.40 / Month	€12.00 / Month
Annually	€102.60 / Year	€108.00 / Year

## What's next?

In the following releases we'll support also:

1. 30 days free trials for your Acronis services
2. Checking mechanism for the acceptance or not of a cancellation requests based on the usage of the allocated quotas.

For more details, please check [Acronis Services Integration](#)

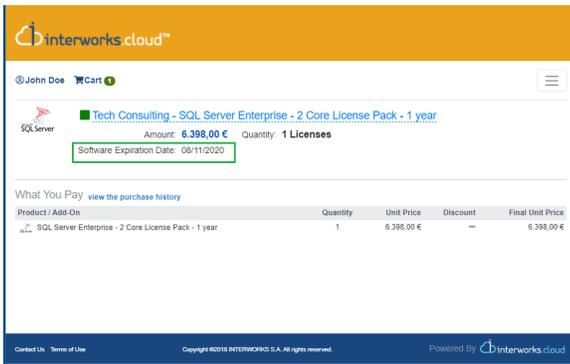
## Stripe Payment Gateway - Support for Strong Customer Authentication (SCA)

Beginning September 14, PSD2 regulation introduced SCA requirements for many online payments made by European customers, to help reduce fraud. In this release we updated our Stripe payment gateway to comply with the [changes made by Stripe](#) for meeting the new requirements.

## Expiration Date is now Available for the Software Subscriptions Assets

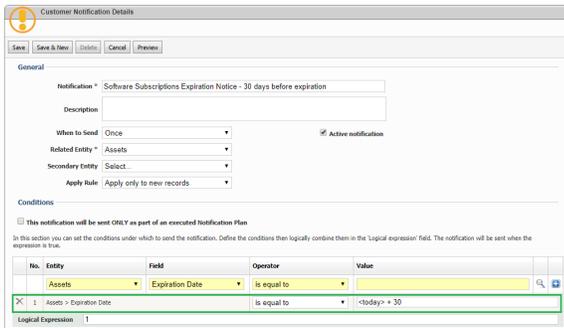
The expiration date for a Software Subscription is now available when you are viewing the asset record in BSS or in Storefront. The expiration date is loaded by calling Microsoft API and it's the date that you can see also in Microsoft partner center.

For viewing this field, **you should first run the "Get Services Definition" action** for getting the latest definition of the Software Subscriptions product type.



For your existing Software Subscriptions assets, you can get the expiration date by **editing and saving** the asset record. This action will refresh the expiration date by making the call to Microsoft API.

This field is also available in our notification engine for sending to your resellers or customers reminders for the expiration of their Software Subscriptions.



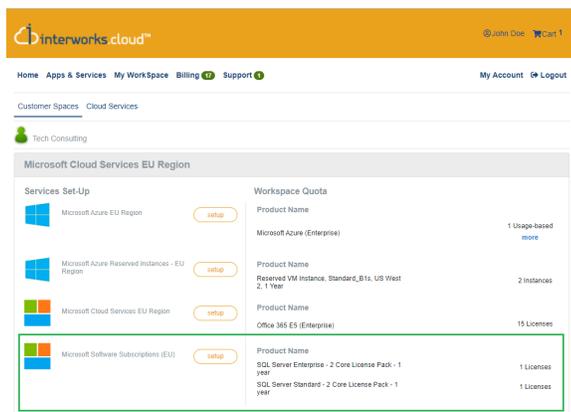
## Software Subscriptions are now Fully Supported for Tenant Resellers

In this release we completed the migration and the back ordering mechanism for the Software subscriptions of a Tenant Reseller.

- **Transfer of Software Subscriptions assets during the upgrade of a Lite reseller to Tenant reseller.** The [upgrade process](#) will transfer to tenant's BSS the Software subscription assets that exist in distributor BSS. The transfer will be performed by the **"Transfer Subscriptions"** actions.
- **Propagation of Software Subscriptions assets to Distributor BSS (back ordering).** Software Subscription assets that are created in tenant reseller's BSS will be propagated automatically to Distributor BSS. The propagation will be managed by the [back ordering mechanism](#) that is already used for the subscriptions. For more details, please check [Copying Reseller Assets in Distributor BSS](#).

# Managing Software Subscriptions from Workspace

The Microsoft Subscriptions your resellers or customers have purchased are now viewable in Storefront's Workspace.



## Resolved Issues

Key	Summary
EXL-7123	Provisioning of non-profit Microsoft plans fails because of erroneous validation of customer's qualifications
EXL-6130	GET /api/Invoices/accounts/{accountName} method fails if the account name includes the special characters <, >, *, %, :, &, \
EXL-7437	Storefront v4 - Issue with self registration
EXL-7466	Microsoft product catalogue update fails because of double quote (") character in product's name
EXL-7475	Wrong time zone for "Morocco Standard Time"
EXL-7520	Unhandled error when trying to change subscription related MPNID from the "Change Account MPN ID" tool.
EXL-7547	Storefront v4 - VAT validation fails
EXL-7636	Storefront v4 - Missing translation for a string results a page to crash
EXL-7112	RIs prices import - invalid data error
EXL-7486	Avalara taxes are not calculated for an Azure invoice
EXL-7498	Activation of price protection fails if the subscriptions was has effective date more than a year ago
EXL-7507	Stripe - error during checkout process
EXL-7538	Add-on edit action fails because of pricing rounding
EXL-7436	Activation of price protection via the bulk action is allowed for users that have only read access to the subscription.
EXL-7447	Service Manager API - Subscription Create pre=check method sends invalid data

EXL-7478	Storefront v4 - Support section is available even when the support extension is not activated
EXL-7527	Storefront V4 - Checkout with Avalara - Invoice Final Price does not include Taxes when "Commit documents to Avatax" is false
EXL-7544	"Tell me more" button should not be displayed if this option is disable
EXL-7559	An error is not displayed if you are trying to activate price protection for an unsynchronized subscription
EXL-7595	Storefront v4 - Register page - Register button should be enabled if "Privacy Policy" is unchecked
EXL-7622	Provisioning of an asset product fails if a second product type is selected in the display rule of an asset custom field
EXL-7277	Storefront v4 - The list of reserved instances assets in Billing section includes also the Software licenses assets
EXL-7505	Storefront v4 - The add-on icons are not displayed correctly
EXL-7575	A green icon should be displayed when the validation of customer's VAT is successful using VIES
EXL-7584	Storefront v4 - No warning is displayed during registration if the email is already used
EXL-7565	If you disable the price protection for a product the subscriptions remain under price protection even after the renewal at price protection anniversary
EXL-7569	Stripe SEPA - Adding a payment for increasing available credit returns error when you press the pay button
EXL-7613	Storefront v4 - When the session expires the logout action crashes